

May 29, 2020

Dear Sir or Madam,

JTB Sports Station

[Announcement and Requirement] About our sales structure of JTB Sports Station

Thank you for always using JTB Sports Station and your cooperation of our correspondence of COVID-19.

We will correspond to our sales structure below regarding of cancellation of the emergency declaration by Japanese government. Also we will carry out operations both of spread of infectious diseases and business actives.

Your understanding and cooperation will be highly appreciated.

1. Response when an emergency declaration is issued

a. Our sales structure

Remote work and time difference work are still required to all the staff based on our company policy. So please be kindly understanding that it may take time to response to your inquiry.

b. Sales operations

Sales staffs still continue to have laptop and smartphone and can respond to your inquiry via telephones and emails even he/she is on remote work.

2. An important notice

The future response may be changed depending on the measures taken by the local government. In that case, we will contact to you.

3. Inquiry

JTB Sports Station Office Hours: 9:30 a.m. – 5:30 p.m. (Closed to every weekend, national holidays)

TEL: 06-6252-4009

E-mail address: jtbss@jtb.com